



Residential Level 4 water restrictions

Restrictions effective from 1 November 2006 (Updated as at 4 December 2006)*

These water restrictions only apply when water is sourced from Council's reticulated (town) supply system

Usage Category	Restrictions
<p>R1*</p> <p>RESIDENTIAL PREMISES - ESTABLISHED GARDENS AND LAWNS.</p>	<p>Gardens and Lawns</p> <p>Water from the reticulated (town) supply system is not permitted to be used for the watering of established gardens and lawns by sprinkler, unattended watering device or hand held hose.</p> <p>Water from the reticulated (town) supply system is not permitted to be used for the watering of established gardens and lawns by bucket or watering can except where the watering is performed at the following times with a handheld bucket or watering can filled directly from a tap, or by another approved watering device such as drip watering device gravity - fed from a container with a capacity of 2 litres of less:</p> <p>For ODD numbered premises:</p> <ul style="list-style-type: none"> ▪ Tuesday, Thursday and Saturday: <ul style="list-style-type: none"> ▪ Between 4:00am and 8:00am; and ▪ Between 4:00pm and 8:00pm. <p>For EVEN numbered and unnumbered premises:</p> <ul style="list-style-type: none"> ▪ Wednesday, Friday and Sunday: <ul style="list-style-type: none"> ▪ Between 4:00am and 8:00am; and ▪ Between 4:00pm and 8:00pm. <p>No watering is permitted on Mondays. Hoses and sprinklers are not permitted at all.</p> <p>Residents eligible for concessions</p> <p>A limited concession applies for the use of handheld hoses to those residents who:</p> <ul style="list-style-type: none"> ▪ are over 70 years of age; or ▪ are receiving a CentreLink Disability Support Pension or holding a Queensland Transport Disabled Parking Certificate, regardless of age; or ▪ are able to provide other evidence, such as a medical certificate or letter from a general practitioner, that they have a medical condition or disability that prevents them from using a bucket or watering can to water their garden. <p>Residents who are eligible for this concession will be able to use a hand held hose to water their gardens (not lawns) for one hour per week in two 30 minute periods during the following times only:</p> <p>For ODD numbered premises:</p> <ul style="list-style-type: none"> ▪ between 4:00pm and 4:30pm on Saturday; and ▪ between 4:00pm and 4:30pm on Tuesday. <p>For EVEN or unnumbered premises:</p> <ul style="list-style-type: none"> ▪ between 4:00pm and 4.30pm on Sunday; and ▪ between 4:00pm and 4:30pm on Wednesday. <p>This concession is not transferable to another person.</p> <p>Residents seeking to utilise this concession must also follow any administrative requirement set by the service provider for their area.</p>

Usage Category	Restrictions
R1 Continued	<p>Residents who choose to take advantage of this concession are not permitted to also use a bucket or watering can for the watering of their gardens.</p> <p>Where a resident chooses to take advantage of this concession, no other resident at the same residential dwelling is then permitted to use a bucket or watering can for the watering of the gardens at that premises.</p> <p>Existing Level 3 Water Restriction concession permits still apply. For more information on applying for a concession permit contact the Gold Coast Water Customer Contact Centre on 1300 366 692.</p>
R2* RESIDENTIAL PREMISES - NEWLY ESTABLISHED GARDENS AND LAWNS.	<p>New Gardens and Lawns Water from the reticulated (town) supply system is not permitted to be used for the watering of newly established gardens and lawns except where the watering is by attended hand held hose with a trigger or twist nozzle and where the watering occurs within the following hours:</p> <ul style="list-style-type: none"> ▪ for 1 hour only on the day of establishment; and ▪ for 1 hour daily (between 4.00 am and 8.00 am or between 4.00 pm and 8.00 pm) for 14 days (including Mondays) after the date of establishment (receipt of installation or purchase required). <p style="text-align: center;">Sprinklers are not permitted for watering new gardens and lawns.</p>
R3 RESIDENTIAL PREMISES - WASHING OF VEHICLES.	<p>Washing Vehicles at Home For such premises, water from the reticulated (town) supply system is not permitted to be used to wash a vehicle (including a boat or a caravan) except where:</p> <ul style="list-style-type: none"> ▪ the vehicle is washed using water from a handheld bucket filled directly from a tap; or ▪ the washing is required to flush an inboard or outboard motors and any other mechanical parts or components to prevent corrosion and maintain safe operation; or ▪ the washing is performed by a commercial operator using a high pressure water cleaning unit or other water efficient methods.
R4 RESIDENTIAL PREMISES - EXTERNAL WASHING OF A HOUSE, PAVED AREAS AND WINDOWS.	<p>Cleaning Houses, Windows and Paved Areas Water from the reticulated (town) supply system is not permitted to be used for the external washing of a house, the paved areas of a house or the windows of a house except if it is from a bucket filled directly from a tap or where the washing is performed by a commercial operator using a high pressure water cleaning unit or other water efficient methods.</p>

Usage Category	Restrictions
<p>R5</p> <p>RESIDENTIAL PREMISES - NEW OUTDOOR SWIMMING POOLS AND OUTDOOR SPAS (WHERE THE BUILDING APPROVAL WAS GRANTED AFTER 30 OCTOBER 2006) AND RENOVATED OUTDOOR SWIMMING POOLS AND OUTDOOR SPAS (WHERE THE ON SITE WORK COMMENCED AFTER 30 OCTOBER 2006).</p>	<p>New Outdoor Pools and Spas For building approvals for new pools and spas given after 1 November 2006.</p> <p>New outdoor pools and spas can only be filled for the first time where residents can show that any 3 of the following 4 water saving measures have been installed at the premises:</p> <ul style="list-style-type: none"> ▪ a swimming pool or spa cover is used to cover the outdoor swimming pool or outdoor spa when the pool or spa is not in use; or ▪ all showerheads on the premises are water efficient showerheads and all kitchen basin taps and all bathroom basin taps on the premises are water efficient taps; or ▪ all toilets on the premises are water efficient toilets; or ▪ only water efficient washing machines (4 star rated and above) are used on the premises. <p>New outdoor pools and spas can only be filled by hose during the following times:</p> <p>For ODD numbered premises:</p> <ul style="list-style-type: none"> ▪ Tuesday, Thursday and Saturday: <ul style="list-style-type: none"> ▪ Between 4:00am and 8:00am; and ▪ Between 4:00pm and 8:00pm. <p>For EVEN numbered and unnumbered premises:</p> <ul style="list-style-type: none"> ▪ Wednesday, Friday and Sunday: <ul style="list-style-type: none"> ▪ Between 4:00am and 8:00am; and ▪ Between 4:00pm and 8:00pm. <p>Where the above restriction has been complied with, the hose filling the pool is not required to be held by hand.</p> <p>Compliance with this Restriction can be demonstrated by one or more of the following:</p> <ul style="list-style-type: none"> ▪ producing a certificate from a licensed plumber certifying that the premises is fitted with the required number of water efficiency measures; or ▪ producing other evidence such as documentation from the Home WaterWise retrofit service or pursuant to the Home WaterWise Rebate Scheme; or ▪ producing a statutory declaration which declares that the premises is fully compliant with all the terms of this R5 Restriction. <p>Notwithstanding the above there is nothing in this restriction that affects the right of the resident to provide to an authorised person or a service provider access to inspect the premises to ensure that they are compliant with all the terms of the R5 restriction.</p> <p>Please see Restriction R6 below for a guide to topping up outdoor pools and spas after they have been filled.</p>
<p>R6</p> <p>RESIDENTIAL PREMISES - EXISTING OUTDOOR SWIMMING POOLS AND OUTDOOR SPAS.</p>	<p>Existing Outdoor Pools and Spas - Before 1 July 2007 Topping up existing outdoor pools and spas is permitted only during the following times:</p> <p>For ODD numbered premises:</p> <ul style="list-style-type: none"> ▪ Tuesday, Thursday and Saturday: <ul style="list-style-type: none"> ▪ Between 4:00am and 8:00am; and ▪ Between 4:00pm and 8:00pm.

Usage Category	Restrictions
R6 Continued	<p>For EVEN numbered and unnumbered premises:</p> <ul style="list-style-type: none"> ▪ Wednesday, Friday and Sunday: <ul style="list-style-type: none"> ▪ Between 4:00am and 8:00am; and ▪ Between 4:00pm and 8:00pm. <p>Existing Outdoor Pools and Spas - After 1 July 2007 Existing outdoor pool and spa owners who plan to continue using town water to top up or fill pools from 30 June 2007, can continue to do so at the times listed above, as long as they have installed three of the following four measures in their home by that date:</p> <ul style="list-style-type: none"> ▪ a swimming pool or spa cover is used to cover the outdoor swimming pool or outdoor spa when the pool or spa is not in use; or ▪ all showerheads on the premises are water efficient showerheads and all kitchen basin taps and all bathroom basin taps on the premises are water efficient taps; or ▪ all toilets on the premises are water efficient toilets; or ▪ only water efficient washing machines (4 star rated and above) are used on the premises. <p>When topping up an outdoor swimming pool or outdoor spa in accordance with this R6 Restriction it is not required that the hose be held by hand.</p> <p>Compliance with this Restriction can be demonstrated by one or more of the following:</p> <ul style="list-style-type: none"> • producing a certificate from a licensed plumber certifying that the premises is fitted with the required number of water efficiency measures; or • producing other evidence such as documentation from the Home WaterWise retrofit service or pursuant to the Home WaterWise Rebate Scheme; or • producing a statutory declaration which declares that the premises is fully compliant with all the terms of this R6 Restriction. <p>Notwithstanding the above there is nothing in this restriction that affects the right of the resident to provide to an authorised person of a service provider access to inspect the premises to ensure that they are compliant with all the terms of the R6 restriction.</p> <p><i>Alternatively, pool and spa owners may rely solely on tank water or rainwater from down pipe diverters to top up their pools exempting them from the need to adopt any of the four water saving measures. However, they may run the risk that rainwater may be insufficient.</i></p> <p>This also applies to pools and spas where construction approvals were given before 30 October 2006.</p>
R7 RESIDENTIAL PREMISES -WATER PLAY POOLS AND WATER TOYS.	The use of town drinking water is not permitted for water play pools and water toys.
R8 RESIDENTIAL PREMISES - ROOF WASHING OR ROOF SPRINKLING OF A HOUSE.	Water from the reticulated (town) supply system is not permitted to be used for the spraying or washing of roofs except where the spraying or washing of a roof is performed by a commercial operator using a high pressure water cleaning unit or other water efficient methods.
R9 RESIDENTIAL PREMISES - FOUNTAINS AND PONDS.	The use of town drinking water is not permitted for the filling or the topping up of fountains or ponds.

Usage Category	Restrictions
R10 RESIDENTIAL BUILDING CONSTRUCTION.	Water from the reticulated (town) supply system is not permitted to be used for residential building construction purposes except where the water is used with a hose which has a trigger or twist nozzle or by using other water efficient methods and the construction site is attended at all times when water is being used on the site.
R11 RESIDENTIAL PREMISES - GENERAL CLEANING OF HOUSEHOLD MATERIALS AND EQUIPMENT.	Water from the reticulated (town) supply system is not permitted to be used for general cleaning (such as cleaning wheelie bins, barbecues, swimming pool filter cartridges and general household materials and equipment) except where such cleaning is undertaken using a high pressure cleaning unit or other water efficient methods. Cleaning a vehicle cannot be undertaken under this R11 Restriction. Refer to R3 Restriction.
R12 RESIDENTIAL PREMISES - CARE OF PETS.	For such premises, water from the reticulated (town) supply system is not permitted to be used for pet care purposes except where the water is used for animal welfare and survival purposes including for: <ul style="list-style-type: none"> ▪ the provision of drinking water for animals; or ▪ the washing of animals; or ▪ the cleaning of animal pens and enclosures with a high pressure water cleaning unit that is connected to a trigger nozzle or which uses other water efficient methods.

This Commission Water Restriction does not apply to reasonable actions taken to prevent material risks associated with an accident, fire or hazard to health, safety or the environment.

For more detailed information, please refer to www.goldcoastwater.com.au or www.qwc.qld.gov.au for a full listing.